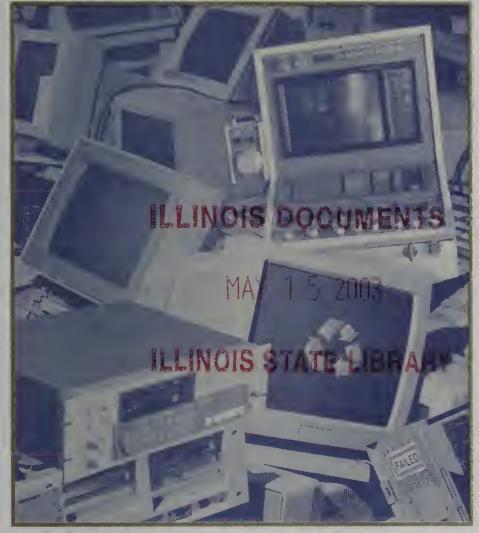
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ANAGING

USED COMPUTERS & ELECTRONIC EQUIPMENT



BUREAU OF ENERGY AND RECYCLING

ILLINOIS
RIGHT HERE. RIGHT NOW.

ILLINOIS DEPARTMENT OF

COMMERCE AND ECONOMIC OPPORTUNITY

Rod R. Blagojevich • *Governor* Jack Lavin • *Director* As the number of products with electronic components continues to grow, the resulting increase in electronic waste poses a challenge for solid waste managers. Examples of electronic equipment include: computer monitors and computers, televisions, photocopiers, facsimile machines, video monitoring equipment, telephones, and communications and audio equipment.

Computers provide an example of the increasing numbers of electronic equipment entering the waste stream. The Carnegie Mellon University Green Design Initiative Technical Report #97-10 estimates that 55 million whole personal computers will be landfilled by 2005, which will require 135 million cubic feet of landfill space, base on a weighted average of 42 pounds for each personal computer which occupies a volume of 2.4 cubic feet.

ENVIRONMENTAL CONCERNS

Electronic equipment may contain significant quantities of hazardous materials such as lead, mercury, cadmium, chromium, lithium, nickel, and zinc. If mismanaged, these materials can be harmful to human health and the environment. In addition, precious metals such as silver and gold can be found in electronic equipment. These materials may be found in monitors, printers, keyboards, laptops, terminals and mainframes.

WHAT ARE THE MANAGEMENT OPTIONS FOR USED COMPUTERS?

Options are available that give old computers a new lease on life, spare the expense and hassle of managing them as fully-regulated hazardous waste, and safeguard the environment. The following list provides some ideas to get you started.

Computer Donation

Donating usable computers to a school or nonprofit group benefits both the receiving organization and the company making the donation.

> Printed by the Authority of the State of Illinois 1,000 4/03 Printed on Recycled Paper

Re-Purpose It

Downstream the computer to a less critical or demanding application. For example, use it in a home network as an extra terminal sharing a broadband connection, set it up for someone less technical to get e-mail, or let the youngsters run educational games on it. The more technically adept can turn it into a Linux or Web server.

Resale

Some companies sell or offer their used computers to employees. Others sell or give them to computer repair/resale businesses.

Leasing

Original equipment manufacturers (OEMs), such as IBM, Digital, Dell, Compaq and Gateway, offer leasing options. Many third party leasing operations, which purchase and lease OEM equipment, are listed on the Internet at http://www.remarketing.com/html/leasing. Contact companies directly for more information.

Asset Management

Asset management companies provide a full-service electronics collection, component recovery and refurbishing program for corporations. A list of these companies can be found at: http://www.remarketing.com/html/user/list-brokers.cgi.

Materials Exchange

List the items on a materials exchange that finds users for surplus materials.

Computer Recyclers

There are a number of recycling centers and electronics demanufacturers in Illinois and the Midwest. These businesses disassemble computers, salvage parts and sell reclaimed materials. Before choosing a computer recycler, check to make sure the firm meets applicable environmental, safety and health programs, and has disposal and recycling outlets for the recovered materials.



WHAT TO ASK WHEN SELECTING A COMPUTER RECYCLER / ELECTRONIC MANAGEMENT COMPANY:

The Illinois Department of Commerce and Economic Opportunity (DCEO) cautions generators to personally evaluate the services and compliance status of any company they use to manage equipment. Here are some questions that help you evaluate potential computer recyclers and electronic management companies:

Does the firm have the necessary state and local permits?
Does the company accept the type of equipment you would like to recycle?
What fee does the facility charge?
How does the facility manage the materials and wastes?
Does the firm have contracts with foundries and scrap dealers for its metals? Does the firm have contracts with precious metal refiners for its circuit boards? Has the company completed an environmental audit of these facilities?
Is there a program in place for handling and managing cathode ray tubes (CRTs)?
Can the company provide certification that explains what materials can be disposed?
Does the firm have liability insurance?
Does the company have a safety plan and worker training program?

The attached list of computer recyclers and reuse organizations is provided for information purposes. DCEO does not endorse specific companies or services, nor does it imply that the companies listed are in compliance with applicable laws.

MIDWEST COMPUTER RECYCLERS & REUSE ORGANIZATIONS

ILLINOIS

AAA Environmental, Inc. 8833 Mansfield Ave. Morton Grove, IL 60053-2438 Phone: 847/429-9552 Fax: 847/429-9550

A & K Recycling Box 3461 Selmaville Rd. Salem, IL 62881 Phone: 618/548-4666

American Recycling 110 Iowa Ave. Belleville, IL 62220-3940 Phone: 618/235-0100 Fax: 618/235-01000

Assistive Technology Exchange Network, A Program of United Cerebral Palsy of Greater Chicago 7550 West 183rd St. Tinley Park, IL 60477 Phone: 800/476-2836 708/444-2836 www.ncpnet.org

Assistive Technology Exchange Network-Chicago 160 North Wacker Drive Chicago, IL 60606 Phone: 312/368-0380 Fax: 312/368-0018 djensen@ucpnet.org www.ucpnet.org

Belmont Trading Company 3160 MacArthur Blvd. Northbrook, IL 60062 Phone: 847 /412-9690 Fax: 847 /412-9692 www.belmont-trading.com

BLH Computers 3215 Stanton Ave. Springfield, IL 62707 Phone: 217/585-1580 Fax: 217/585-1589

Blind Services Association 22 W. Monroe St., 11th Floor Chicago, IL 60603 Phone: 312/236-0808

Bruin Electronics 1141 Seminary Street Rockford, IL 61104 Phone: 815/987-2775 Fax: 815/98-2776 cbrisp@bruinel.com jim@bruinel.com

Central Illinois Access 1941 NE Adams Peoria, IL 61603 Phone: 309/999-1110 Fax: 309/999-1114 www.ilaccess.org

Chicago Coalition for Information Access Community Technology Assistance Program C/O NFD 3+11 W. Diversey, Suite 1 Chicago, IL 60647 Phone: 773/384-8827 Fax: 773/384-3904

Computer Depot 3145 S. Oak Park Ave. Berwyn, IL 60402 Phone: 708/749-0800 Fax: 708/749-8753

cdavidson@igc.org

Computers for Schools 3350 N. Kedzie Ave.
Chicago, 1L 60618-4029
Phone: 800/939-6000
773/583-7575
Fax: 773/583-7585
willie@pcsforscbools.org

Computer Recycle 719 W. Ridge Rd. Peoria, IL 61614 Phone: 309/691-8730 Computer Renaissance 2103 N. Veterans Parkway #304 Bloomington, IL 61701 Phone: 309/662-2667 www.compren.com

Computer Renaissance 705 W. Marketview Champaign, IL 61821 Phone: 217/35-1111 www.compren.com

Computer Renaissance 103 Frey Lane Fairview Heights, IL 62208 Phone: 618/628-3990 Fax: 618/628-9263 www.cr-saintclair.com

Computer Renaissance 3125 N. University Peoria, IL 61604 Phone: 309/688-1888 www.compren.com

Computer Renaissance 8808 Gross Point Rd. Skokie, IL 60077 Phone: 847/581-1700 Fax: 847/581-1716

DIGILOG Electronics, Inc. 1038 N. Ashland Avenue Chicago, Illinois 60622 Phone: 773/384-8300 Fax: 773/384-8305 www.miscomputer.com

Ecology Tech, Inc. 336 E. Sullivan Rd. Aurora, IL 60574-9740 Phone: 630/844-3344 Fax: 630/844-3383

EDCO Recycling Company 8224 S.Vincennes Avenue Chicago, 1L 60620 Phone: 773/873-1600

Educational Assistance, Ltd. P.O. Box 3021 Glen Ellyn, II 60138-3021 Phone: 630/690-0010 Fax: 630/690-0565 scbolar@eduassist.org www.ealwrks.org

Everlights
9901 South Torrence
Chicago, IL 60617
Phone: 773/734-9873
Fax: 773/734-9874
everlights@aol.com

Ghana Computer Literacy & Distance Education (GhaCLAD) 400 E. 33rd St. #1912 Chicago, IL 60616 Phone: 312/996-8508 www.gbaclad.org

Goodwill Industries 295 S. Prospect Ave. Itasca, IL 60143 Phone: 630/467-1353 ext. 222

Goodwill Industries of Southeastern Milwaukee and Metropolitan Chicago, Inc. 1001 West VanBuren St. Chicago, IL 60607 Phone: 312/491-2900 888/353-6400 Fax: 312/491-2901

www.goodwillsew.com

Hands Foundation Homes for
Dinosaurs
628 North Second Street
Monmouth, IL 61-i62

Phone: 309/734-5211

mbands@maplecity.com

info@goodwillsew.com

Highland Recycling Center 429 Madison St. Highland, IL 62249-1320 Phone: 618/654-3293 Fax: 618/654-3293 HOBI International, Inc. 1202 Nagel Blvd. Batavia, IL 60510 Phone: 630/761-0500 Fax: 630/761-0550 www.bobi.com

Interco Trading 2975 Kingshighway Fairmont City, IL 62201 Phone: 618/482-8206 Fax: 618/482-8231 mmcarthy@apci.net geremy@apci.net

Intercon Solutions 4401 W. Ogden Chicago, IL 60623 Phone: 773/521-5642 888/452-5642

Fax: 773/762-2604 info@interconrecycling.com

International Computer Recycling Inc. (ICRI) 8316 S. Birkhoff Chicago, IL 60620 Phone: 773/483-9300 Fax: 773/483-9311 www.icrichicago.com

Jim Mullen Foundation 350 West Ontario, Suite 4E Chicago, 1L 60610-4040 Phone: 312/440-4251 Fax: 312/440-4253 jennifer@jimnullen.com

Lake County Scrap Metal 16534 W. Illinois Route 22 Prairie View, IL 60060-2718 Phone: 847/634-4747

Mack's Twin City Recycling 2808 N. Lincoln Ave. Urbana, IL 61802 Phone: 217/328-2100

Maine Scrap Metals, Inc. 1274 Rand Rd. Des Plaines, IL 60016 Phone: 847/824-3175

Maximum PCs 3255 S. Shields Ave. Chicago, IL 60616 Phone: 312/255-4634 Fax: 312/225-9306

McHenry County College 8900 US Highway 14 Crystal Lake, IL 60012 Phone: 815/455-8697 (accepts cell phones only)

McHenry County Defenders 124 Cass St., Suite 3 Woodstock, IL 60098 Phone: 815/338-0393 Fax: 815/338-0394

Metro Recycling 13546 Western Ave. Blue Island, IL 60406-2972 Phone: 708/388-1551 Fax: 708/338-1595

Midwest Recycling Illinois 2131 Harlem Rd. Loves Park, IL 61111-2751 Phone: 815/654-0206 Fax: 815/654-6251

Motorola, Inc. 1303 East Algonquin Road Schaumburg, IL 60196 Phone: 847/538-0462 Fax: 847/538-2795 www.motoroka.com

MRK Group, Ltd.
801 North State Street, Unit C
Elgin, 1L 60123
Phone: 847/468-1700
Fax: 847/468-0717
www.mrkgroupHd.com

NAEIR 560 McClure Street Galesburg, IL 61401 Phone: 309/343-0704 www.naeir.org donor@naeir.org.

Neu-comp Company 1216 E.Tower Road Schaumburg, IL 60173 Phone: 847/839-0226 nencomp.com

New Galilee Technical Center 5001 South Wabash Avenue Chicago, IL 60609 Phone: 773/536-2108 Fax: 773/536-2194 ngoatc51@aol.com

People's Computer Resource Center 1506 E. Roosevelt Road Wheaton, IL 60187 Phone: 630/682-3844 Fax: 630/682-3868 Fax: 630/784-9369 www.peoplearc.org

REC Recycling P.O. Box 129 Lomax, IL 61454 Phone: 309/924-1787 Fax: 309/924-1926

Richardson Computer Recycling 5488 Grove St. Roscoe, IL 61073 Phone: 815/623-2358 srchr521@cs.com

Sipi Metals Corporation 1720 Elston Avenue Chicago, IL 60622 Phone: 773/276-0070 773/276-7104 Fax: 773/276-5168

Southern Recycing Center 300 W. Chestnut Carbondale, IL 62901 Phone: 618/5 19-2880 Fax: 618/529-7476

Spent LAmp Recycling 1420 Renaissance Dr., Suite 2 Park Ridge, IL 60068-1343 Phone: 847/699-9870 Fax: 847/699-9480

St. Charles Scrap 3N780 Powis Rd. West Chicago, 1L 60185-1045 Phone: 630/377-0008 Fax: 630/377-0263

Systec America, Inc. 308 Cary Point Drive Cary, IL 60013 Phone: 800/458-5586 847/516-0250 Fax: 847/516-0491 www.mpsupplies.com

System Service International, Inc. (SSI) 250 W. North Ave. Lombard, IL 60148 Phone: 630/629-9344

Tecnologia Global, Inc. 2518 North Spaulding St. Chicago, IL 60647 Phone: 773/862-5779 tecnoglobe@eartblink.net

Tele-Movers, Inc.
1421 Wright Blvd.
Schaumburg, IL 60193
Phone: 847/969-1600
Fax: 847/352-1101
www.telemovers.com
(only accepts regular phones)

Time Dollar Program
P. O. Box 436964
Chicago, IL 60643
Phone: 773/535-7211
clpearce@mindspring.com
www.timedollartutoring.org

The Salvation Army Phone: 888/574-2587 Call to schedule a pick-up

The Silver Group 800 E. Pleasant St. P.O. Box 13 Belvidere, IL 61008 Phone: 815/544-9221 Fax: 815/547-5118

1600 Harvester Lane West Chicago, IL 60185 Phone: 630/231-8220 800/270-6060 Fax: 630/231-6565 www.unitedrecycling.com

United Refining & Smelting

United Recycling Industries, Inc.

Company 3700 North Runge Ave. Franklin Park, IL 60131 Phone: 847/455-8800 800/323-1574 Fax: 847/455-3232 www.unitedrecycling.com

Universal Scrap Metals 2500 W. Fulton St. Chicago, IL 60612 Phone: 312/666-0011 Fax: 312/666-815 www.nniversalwaste.com

INDIANA

Asset Forwarding Corporation 8555 Zionville Rd.
Indianapolis, IN 46268
Phone: 317/818-7660
Fax: 317/228-0484
www.assetforwarding.com

Butler-MacDonald, Inc. 5188 W. 74th Street Indianapolis, IN 46268 Phone: 317/872-5115 (ext. 124) Fax: 317/872-5660

Chesapeake Electronic Recycling 144 S. 100 West Winamac, IN 46996

www.butlermacdonald.com

Winamae, IN 46996 Phone: 574/946-6602 Fax: 574/946-3603 www.chesapeakerecycling.com

2107 N.Adams St. Indianapolis, IN 46218 Phone: 317/545-4747 800/989-7295 Fax: 317/545-4883 www.goldsmithgroup.com www.nsedprinters.com

Goldsmith Group, Inc.

Mervis Industries 631 S. Ohio Kokomo, IN 46901 Phone: 765/454-5833

OWA

R.O.C.K.
(Recycle Old Computers Kindly)
Group Resource Center/Old
Neveln School
406 Southwest School Street
Ankeny, IA 50021
Phone: 515/965-5616
www.ciacug.org

MISSOURI

Computer Recycling Center 1437-B N. National Springfield, MO 65802 Phone: 417/866-2588 Fax: 417/866-1480 www.computerrecyclingcenter.org

GreenDisk, Inc.
2200 Burlington
Columbia, MO 65202
Phone: 800/305-3475
Fax: 425/833-0425
www.greendisk.com

Gunther Electronics 5080 Delmar Blvd St. Louis, MO 63108 Phone: 800/701-1980 Fax: 314/367-9949 dguntber@botmail.com

M. P. Instrument 1600 S. Noland Rd. Suite #110 Independence, MO 64055 Phone: 800/466-2776 816/254-5669 Fax: 816/254-5782

Siosoft Corporation 2294 Weldon Parkway St. Louis, MO 63146 Phone: 314/872-8881 Fax: 314/569-9494 www.siosoft.com

The Doe Run Company Route 1, Box 60 Annapolis, MO 63620 Phone: 573/546-7492 (4056) Fax: 573/546-2674

The Surplus Exchange 1107 Hickory Kansas City, MO 64101 Phone: 816/472-0444 Fax: 816/472-8105 sesales@crn.org www.surplusexchange.org

Titan Educational Computers 3014 Crystal lake Place St. Louis, MO 63129 Phone: 314/293-1036 Kenbrose@botmail.com

Web Innovations and Technology Services 4636 Primm St. Louis, MO 63116 Phone: 314/724-2181 www.witsincorg

WISCONSIN

BMEX of Wisconsin 136 West Grand Avenue Suite 100 Beloit, WI 53511 Phone: 608/364-1131 800/364-3233 Fax: 608/364-1161

www.bmex.org

MARC/5R P.O. Box 218 N 5779 White Street Glen Flora, WI 54526 Phone: 715/322 - 5106 715/322 - 5115

Mercury Waste Solutions, Inc. 21211 Durand Ave. union Grove, WI 53182-9711 Phone: 800/741-3343 Fax: 262/878-2699 www.mwsi.com

Resource Solutions Corp. 2701 Packers Ave. Madison, WI 53704 Phone: 608/244-5451 Fax: 608/244-2500

Scientific Recycling 659 Commerce Street Holmen, WI 54636 Phone: 608/526-9777 Fax: 608/526-4135

Statelines Recycling, Inc. 322 South Crosby Janesville, WI 53546 Phone: 608/754-7715 Fax: 608/754-3478

OTHER RESOURCES

Refer to the DCEO Web site at www.illinoisrecycles.com for additional recycling and collection programs in other states.

OTHER RESOURCES FOR ELECTRONIC WASTE MANAGEMENT

International Association of Electronics Recyclers bttp://www.iaer.org/searcb

National Recycling Coalition's Electronic Database http://www.nrcreccle.org/programs/electronics/search/getlisting.asp

National Safety Council's Electronic Product Recovery & Recycling (RPR2) Directory http://www.nsc.org/ebc/epr2/recycler.htm

Parents-Educators-Publishers (PEP) National Directory of Computer Recycling Programs

http://www.mcroweb.com/pepsite/Recycle/recycle_index.btml

Share The Technology bttp://www.sbaretechnology.org

Carnegie Mellon Green Design Initiative http://www.ce.cmu.edu/GreenDesign/index.html

Computers for Learning http://www.computers.fed.gov

Electronic Industries Alliance (EIA) bttp://www.eia.org
Goodwill Industries International, Inc.

bttp://www.goodwill.org

National Cristina Foundation

bttp://www.cristina.org

Recycler's World http://www.recycle.net/computer

Southern Waste Information eXchange bttp://www.wastexchange.org

U.S. EPA's Extended Product Responsibility (EPR) Page bttp://www.epa.gov/epr

"End-of-Life Computer and Electronics Recovery Options for the Mid-Atlantic States," **Mid-Atlantic Consortium of Recycling and Economic Development Officials, March 2000**bttp://www.libertynet.org/macredo/eprprj.btm

"Demanufacturing: The emergence of an urban industry," **Resource Recycling, February 2000**

PROGRAMS TO REFURBISH, REUSE AND RECYCLE CELL PHONES

Computers Assisting People, Inc. (CAP, Inc.) Resource Center 3150 Payne Ave. Cleveland, Ohio 44114 bttp://www.capinc.org/capfone.btm

CollectiveGood International. 4508 Bibb Blvd., Suite B-10 Tucker, GA 30084 Phone: 770/856-9021 bttp://www.collectivegood.com Donate a Phone – Call to Protect.
The Wireless Foundation
1250 Connecticut Avenue, NW Suite 800
Washington, DC 20036
Phone: 202/785-0081
Fax: 202/467-5532

http://www.wirelessfoundation.org

Hopeline 1-800-426-2790

New York City P.H.O.N.E.S. (People Helping Others Needing Emergency Services). bttp://www.nyc.gov/btml/ccfv/btml/phones.btml

ReCellular Inc. http://www.recellular.com

New Every Two (Verizon Wireless)

http://www.verizonwireless.com/special_offers
/new_every_two/index.htm

THIS LIST WAS LAST UPDATED ON MARCH 31, 2003.

Please forward your comments regarding this list to Sam AL-Basha at 217/524-1613 (TDD: 800/785-6055) or by e-mail at: salbasha@commerce.state.il.us

TDD users may access the phone numbers in this brochure via the Illinois Refay Center at 800/526-0844.

Manufacturers' Recycling Programs "Take-Back Programs"

Best Buy Take Back Program

http://www.bestbuy.com

Consumers can take back their old electronics to some Best Buy stores in the U.S. To find additional information contact your local Best Buy store.

IBM Product End-of-Life Management (PELM) Service

http://www.IBM.com/Financing or www.pc.ibm.com/ww/healthy-computing/envreport/end.html

IBM offers a computer take-back program for machines from any manufacturer. For a \$29.99 fee that includes shipping, IBM will help recycle your old PC. Computers, monitors, printers and other hardware will either be recycled in an environmentally friendly way or donated to a charity. For further information, please call IBM at **888** /**746-7426** or **800/334-9693** or visit their Web site.

COMPAQ Computer Asset Recovery Services (CARS)

(CARS) serves as a single convenient, responsible source for disposition of any brand of computer-related equipment. Call CARS access line at **800/580-7370** to learn more.

Dell Financial Services (DFS) Asset Recovery Services

 $http://www.dell.com/us/en/hied/services/asset_000.htm$

Dell's current recycling program offers consumers a \$15 at-home pickup service for dispatching old PCs for donation or recycling. In addition, DFS offers two asset disposition services, Value Recovery Services for functional equipment, and PC Recycling Services for nonfunctional or outdated equipment to help customers manage used electronic equipment. For additional information or a quote on your equipment, e-mail Dell at US_DES_AssetRecovery@Dell.com or call 800/955-3355 ext. 36634.

Gateway

Gateway has taken a different approach. Purchasers of a new Gateway Computer can either trade in their old equipment (as long as it has value) or donate it to a charitable organization and receive e rebate of up to \$50. It is the consumer's responsibility to identify a charity that will take the used equipment. Thus, Gateway provides an incentive to keep old computers out of storage or disposal facilities, but is not itself involved in their end-of-life management.

Hewlett-Packard (HP)

http://www.hp.com

HP offers product end-of-life return programs for HP and other manufacturers' hardware. The company will take back equipment made by any manufacturer for a fee ranging from \$13 to \$34, depending on the component. Consumers must box the equipment, but FedEx will pick it up at their door. Equipment is shipped to HP facilities in California and Tennessee for recycling by MicroMetallics.

Safety-Kleen

http://www.safety-kleen.com

Hazardous waste company Safety-Kleen will collect electronic scrap from its clients.

MPC Program

http://www.buympe.com/services/shared/recycle.html

MPC's recycling program allows customers purchasing new MPC equipment to return old equipment for recycling. A \$35 per unit disposal fee is charged for returns of fewer than five systems; companies may qualify for a rebate on quantities of five systems or more. Customers must purchase at least as many new MPC systems as the number of systems returned.



RIGITHERE RIGIT NOW.

Department of Commerce and Economic Opportunity
Bureau of Energy and Recycling
620 East Adams
Springfield, IL 62701